

SIGN IN

To use the app it is required to sign up a new Passenger account.

** Note: If you are updating from previous version your data will be migrated automatically so do not uninstall the app.*

The screenshot shows the transportme app login interface. At the top, the status bar shows the time 1:44 and signal/battery icons. The app logo 'transportme' is centered. Below the logo are two large buttons: 'SIGN IN WITH GOOGLE' (red) and 'SIGN IN WITH APPLE' (black). Below these is a section titled 'OR' followed by 'Sign in if you already a User?'. This section contains input fields for 'Email' (with the example 'example@transportme.com.au') and 'Password' (masked with dots). Below the inputs is a blue 'LOGIN' button. At the bottom, there are links for 'New User? Sign up' and 'Forgot password?'. Callouts provide additional instructions for each option.

Option 1: Sign in/sign up with Google account

Option 2: Sign in/sign up with Apple account (supported from IOS 13)

Option 3: Sign in with a registered account

Reset Password:

- Provide your email address.
- Tap on *Forgot Password*
- Check your email to find reset password link and click the link. In some cases, the confirmation email may be found in Junk folder.
- Choose your new password and **SAVE**.
- Sign in with your email and new password.

Register new Passenger account with email and password

SIGN UP

Step 1:

- Enter your email
- Choose your password: at least 8 characters including minimum 1 upper case, 1 lower case, and 1 number.
- Tap Sign up.

Step 2:

- Stay at this screen.
- Check your email and click on confirmation link to complete the sign up process
- System will sign in automatically after your successful confirmation.
- Note: in some cases, the confirmation email may be found in your Junk folder.

1:44

< SIGN UP

transport^{me}TM
OneCompleteSolution

Email
example@transportme.com.au

Password
password

SIGN UP

By clicking SIGN UP, you agree to our **Terms, Data Policy and Cookie Policy**

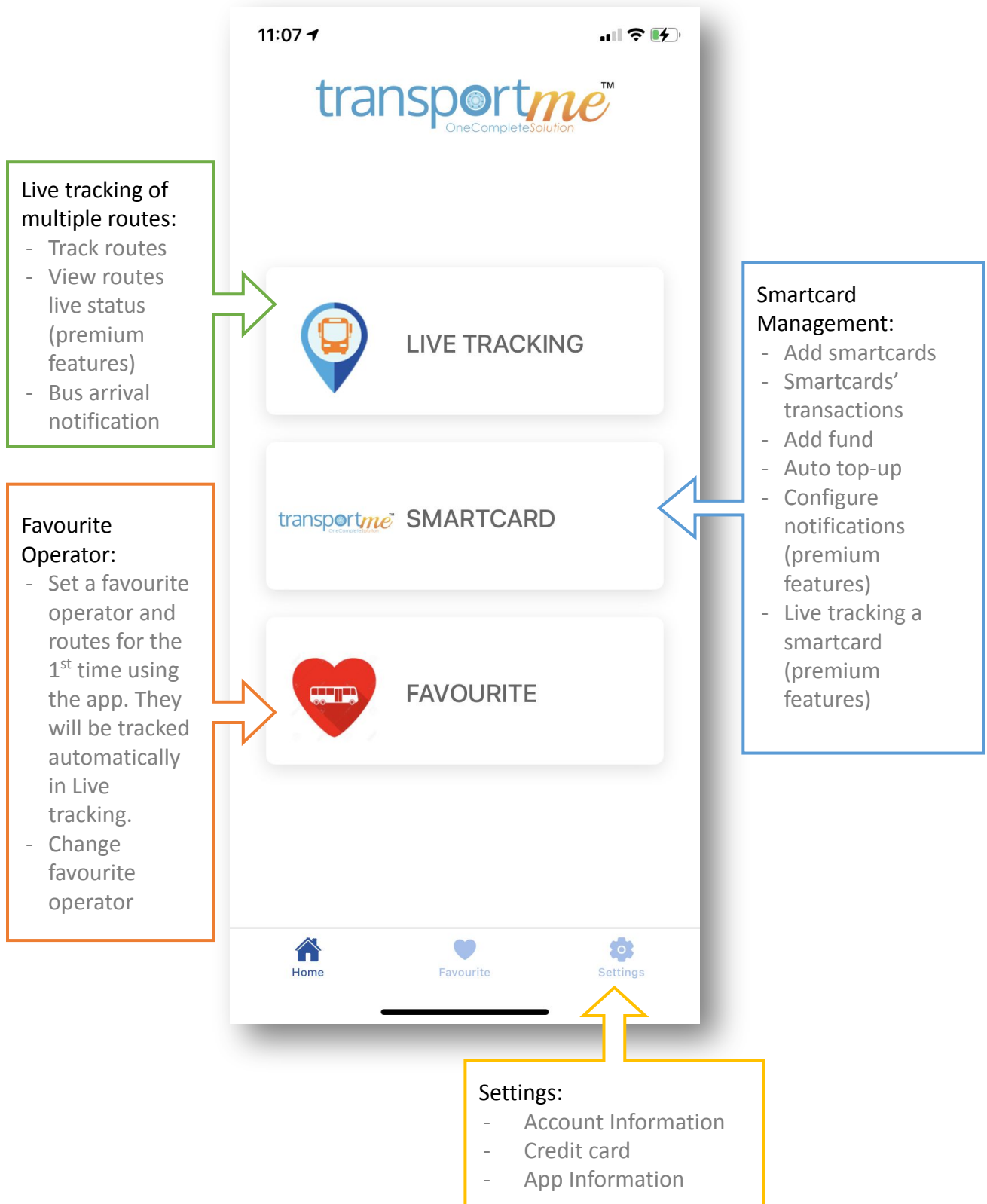
4:48

EMAIL VERIFICATION

Please check your email and click the confirmation link.

Resend verification email

DASHBOARD



SETTINGS

SETTINGS

ACCOUNT INFORMATION

User ID XROBQMNOYL

Email annie@transportme.com.au

Account Type FREE

UPGRADE PREMIUM **SIGN OUT**

CREDIT CARD

LINK CARD

FAVOURITE OPERATOR

2018 Demo Company

Receive Push Notifications ☐

APP INFORMATION

Version 5.0.1 (1)

Developed by Transportme Pty Ltd

Visit Transportme at transportme.com.au

Home Favourite Settings

Push Notifications:

- Turn on to receive important messages from your operators (if any)

9:58

TRANSPORTME PREMIUM

Yearly Plan

\$24.99/year \$2.08/month

UPGRADE PREMIUM

Monthly Plan

\$2.49/month

UPGRADE PREMIUM

PREMIUM BENEFITS

The extras you will get:

Smartcard Notifications for when(*):

- A registered smartcard has missed their bus.
- Boards a bus not assigned to their smartcard.
- Disembarks at a non-approved location.

More features:

- Informs you where you child is in Live Time if tapped onto a route.
- Live Bus Load (number of people on the bus) Information (if your Operator allows) If user tracks the vehicle and presses on the pin it will also tell them the number of people on the bus
- Route Map Overlay if your Operator uses this

9:48

CARD DETAILS

POWERED BY **stripe**

Card number MM / YY

SAVE

CANCEL

By confirming your card details, you allow Transportme™ to charge your card for future payments in accordance with their terms.

Credit card:

- This information is for adding funds or auto top-up for smartcards.
- Transportme™ doesn't save your card details but safely managed by STRIPE.

LIVE TRACKING

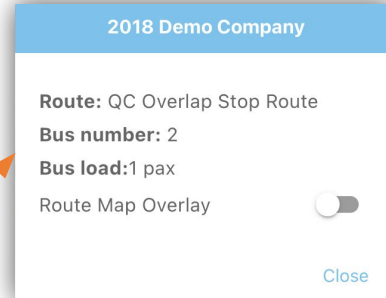
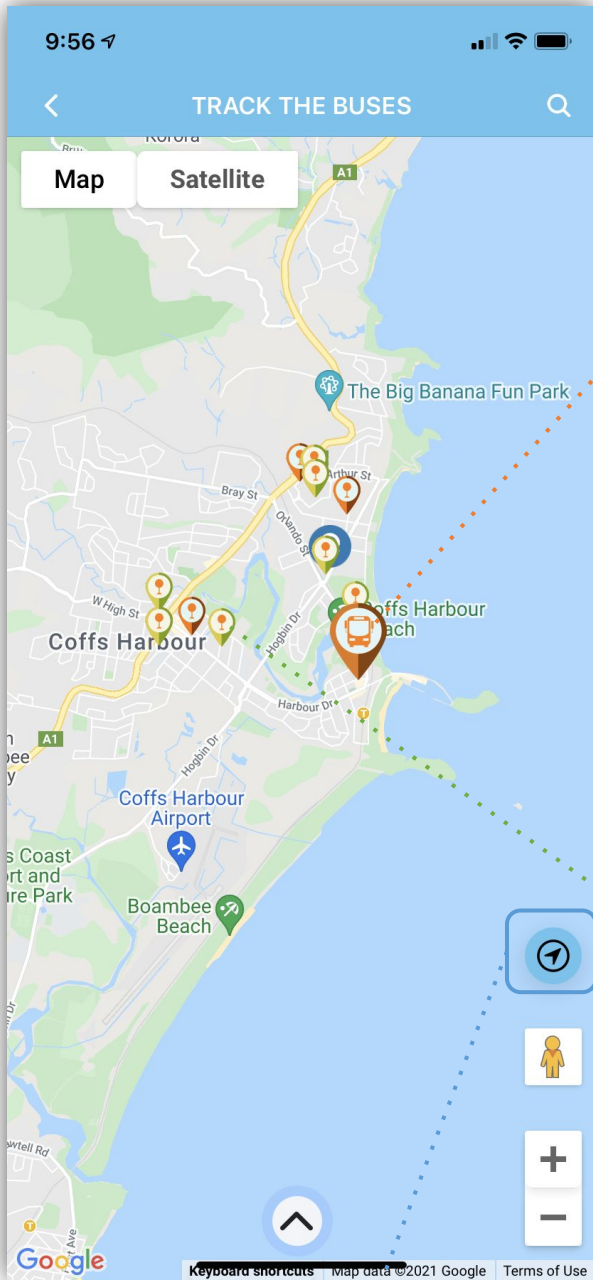


Bus icon - current GPS location of a bus



Stop icon

- Up to 5 routes from the same or different operators can be tracked at the same time.
- Each color set represents a different route



Bus icon:

- Only available when route is active and online
- Tap on the icon to view route details.
- Bus load and **route map overlay** only available on premium version



Stop icon:

- Tap on the icon to view stop details.
- Tap on the black bell icon to get notified when bus arrived that stop.
- Tap on orange bell icon to stop receiving bus arrival notification

Move the map to your current GPS location

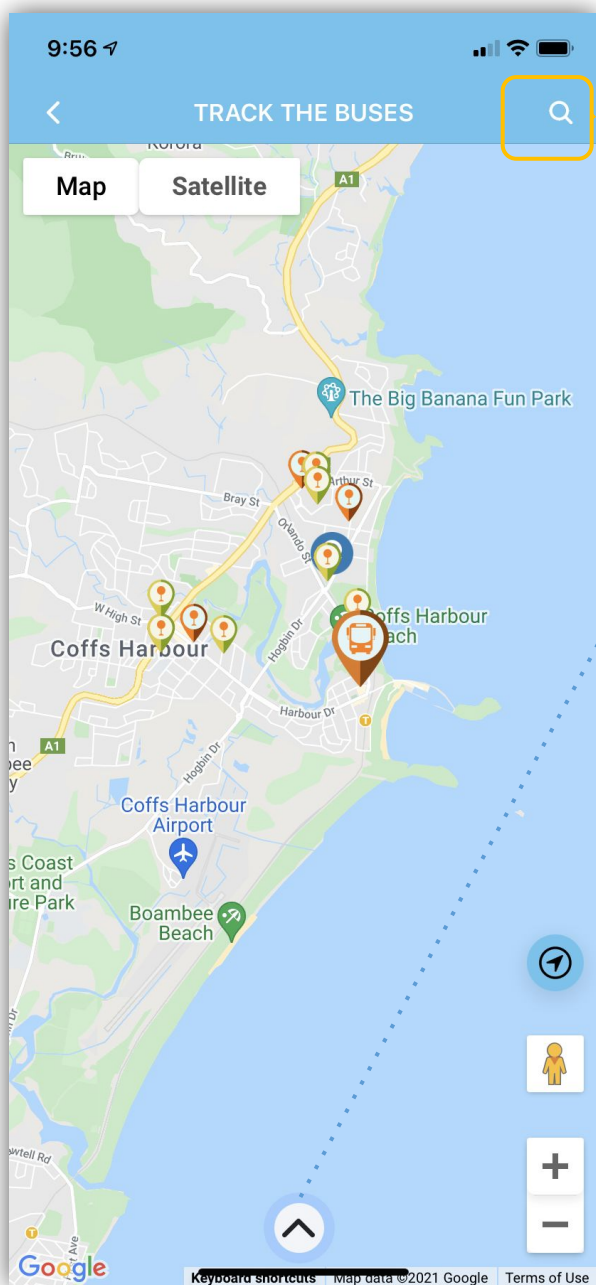
LIVE TRACKING



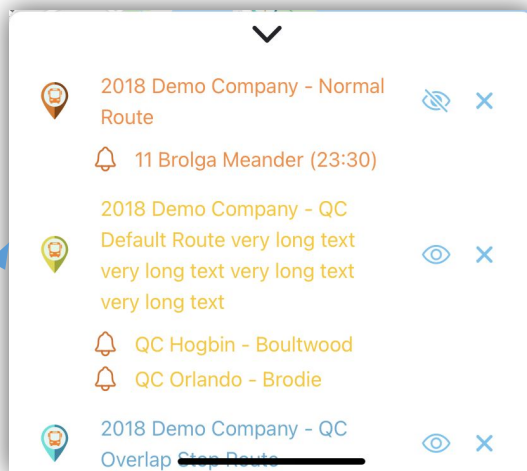
Bus icon - current GPS location of a bus



Stop icon



Search and select operators/routes to track



Bottom sheet:

- Show all tracking routes
- Show the route bus/stop icons on map
- Hide the route bus/stop icons on map
- Tap on bus icon or route name to locate route on map
- Stop tracking the route
- Tap on orange bell to stop receiving bus arrival notification

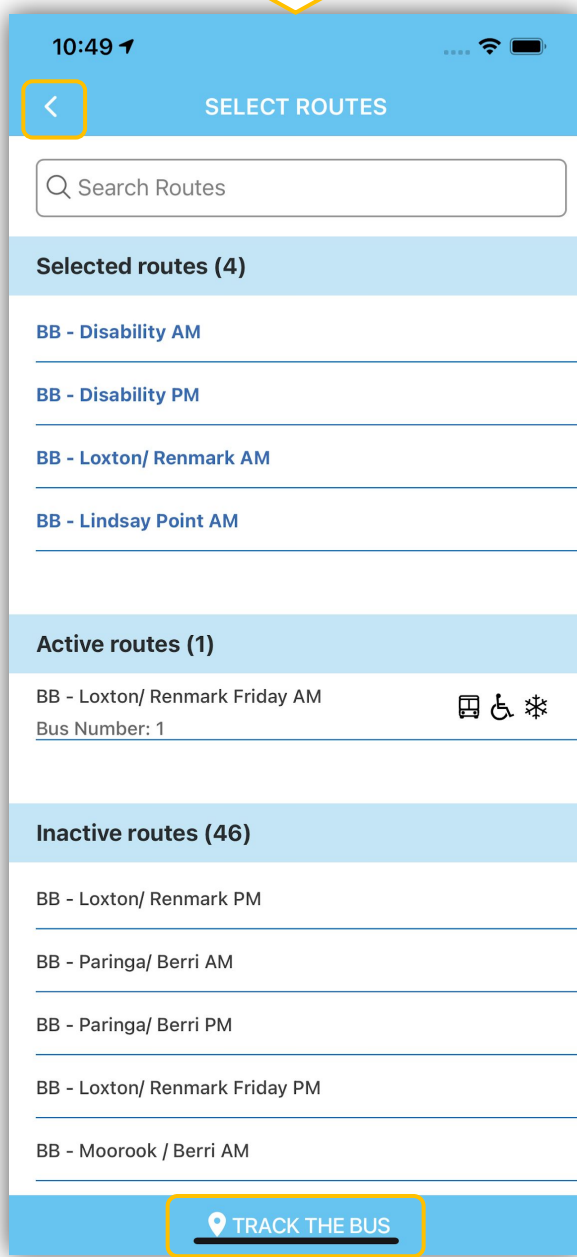
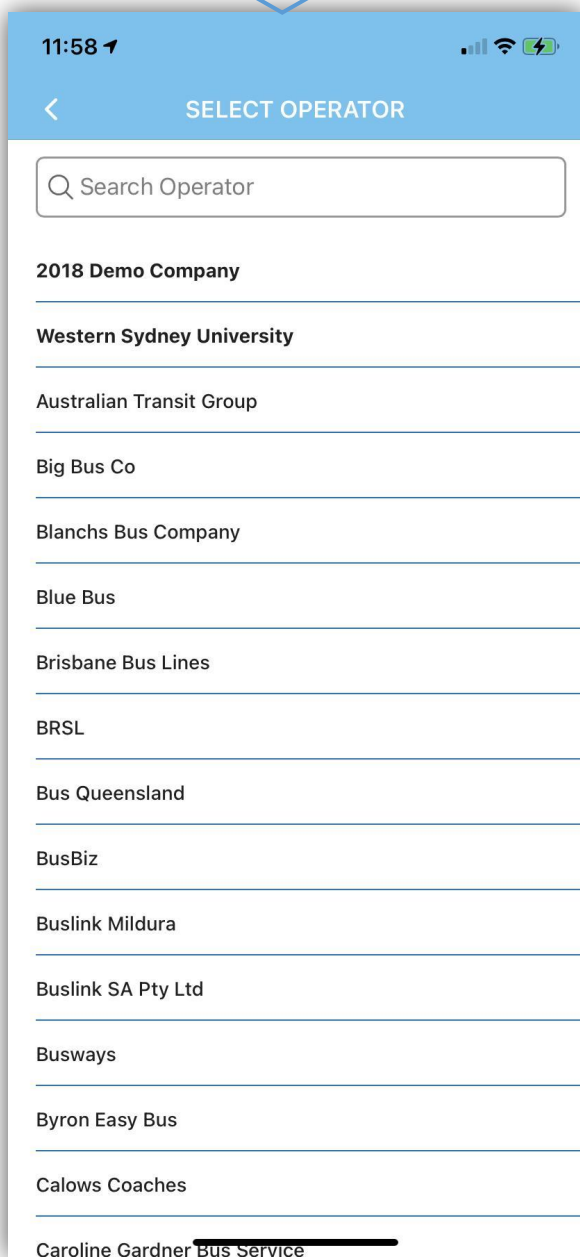
SELECT OPERATORS/ROUTES

Step 1:

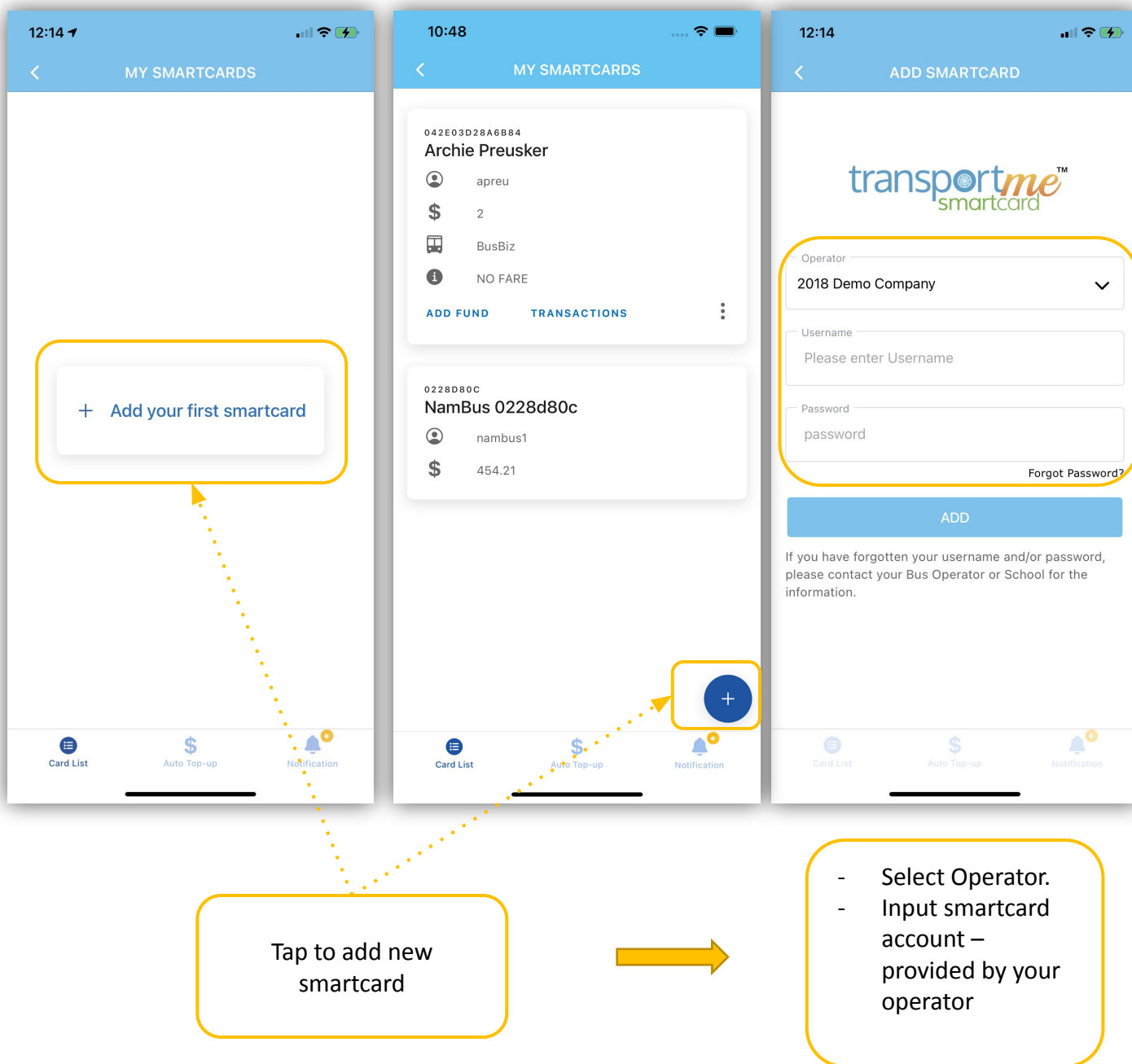
- Search the operator.
- Tap to select the operator and to view routes that you want to track

Step 2:

- Search route.
- Tap on route that you want to track. You can select up to 5 routes.
- Tap on route at Selected routes section to stop tracking it on map
- Tap back icon < to select another operator if you want to track routes of another operator.
- Tap on TRACK THE BUS to start tracking the routes.



SMARTCARD – Add Smartcard



SMARTCARD – Forgot Password

Step 1:

- Input your username.
- Tap Forgot Password
- ** Note: password of smartcard account can be reset if a contact email was provided with smartcard account. If not, please contact your operator or school.*

Step 2:

- Check contact email of smartcard account to get the verification code

Step 2:

- Choose your new password.
- ** Note: password is required at least 8 characters including minimum 1 upper case, 1 lower case, and 1 number.*

12:14

ADD SMARTCARD

transport^{me}TM
smartcard

Operator
2018 Demo Company

Username
qccard1

Password
password

Forgot Password?

ADD

If you have forgotten your username and/or password, please contact your Bus Operator or School for the information.

Card List Auto Top-up Notification

12:15

SMARTCARD PASWORD RESET

transport^{me}TM
smartcard

Verification Code
Code

VERIFY

Reset password email was sent to contact email associated with this card. If you haven't received the email please contact your issuing Bus Company or School for the information

Card List Auto Top-up Notification

8:22

SMARTCARD PASWORD RESET

transport^{me}TM
smartcard

New Password
Please enter new Password

Confirm Password
Confirm Password

CHANGE

Card List Auto Top-up Notification

SMARTCARD DETAILS

12:16

ADD SMARTCARD FUND

Name QC adf8b123

Card adf8b123

Amount

Fee \$ 0
Fee is paid by Operator

Total \$ 10

Add fund manually to smartcard – powered by **stripe**.

Tap on card area to expand or collapse smartcard details

12:16

MY SMARTCARDS

ADF8B123
QC adf8b123

qcCard2

\$ 39.40

2018 Demo Company

STATIC FARE

Remove Card

0228D80C
0228d80c

qcCard1

\$ 44.00

Card List Auto Top-up Notification

12:16

TRANSACTIONS (ADF8B123...)

Date from	Date to
03/07/2021	10/07/2021
Opening Balance \$5.40	Closing Balance \$39.40

Date time	Description	Amount
08/07/21 12:01 pm	QC Smartcard Manifest AM	- \$3.00
12:01 pm	QC Park Beach Plaza	
06/07/21 11:35 pm	AUTO TOP-UP	+ \$10.00
06/07/21 11:30 pm	AUTO TOP-UP	+ \$10.00
06/07/21 11:30 pm	AUTO TOP-UP	+ \$10.00
06/07/21 11:25 pm	AUTO TOP-UP	+ \$10.00
05/07/21 09:47 am	Jetty S4	- \$3.00
03/07/21 12:35 pm	AUTO TOP-UP	+ \$10.00

Card List Auto Top-up Notifications

Tap to vertical ... to remove smartcard

Tap on bus icon to track the bus that the smartcard tapped on (premium feature)

Auto top-up

- Configure trigger balance and top-up amount for smartcards.
- The payment is powered by **stripe**.

Notifications

- Premium feature.
- Configure how and when to receive notifications.

AUTO TOP-UP

- Turn on **Auto Top up**: top up configuration will be shown.
- Turn on **All Smartcards**: top up configuration will be applied to all smartcards in list.
- Turn off All Smartcards: auto top-up can be configured for each card separately with different configuration.

9:00

< TOP UP

Auto Top Up ☒

All Smartcards ☒

Top Up Trigger

When your balances reaches this amount, we automatically top up yours smartcard(s).

☐ \$ 10 ☐ \$ 20
☐ \$ 50 ☐ \$ 100
☒ Others (min \$5)

Top Up Amount

Choose the value you wish your smartcard to be auto topped up with when it runs low.

☒ \$ 10 ☐ \$ 20
☐ \$ 50 ☐ \$ 100
☐ Others (min \$10)

Card List **Auto Top-up** Notification

9:00

< TOP UP

Auto Top Up ☒

All Smartcards ☐

ADF8B123

QC adf8b123

Current balance: \$39.40
Trigger balance: \$35.00
Top-up amount: \$10.00

Auto Top Up ☒

0228D80C

0228d80c

Auto Top Up ☐

Card List **Auto Top-up** Notification

NOTIFICATIONS

- Turn on **Smartcard Notifications**: to enable notification features
- Turn on **All Smartcards**: notification configuration will be applied to all smartcards in the list.
- Turn off All Smartcards: configure notification for each smartcard.

10:48

< NOTIFICATION SETTINGS

Smartcard Notifications ☒

All Smartcards ☒

Notification Options

Notification Every Time User Taps Card ☒

Notification When User Does Not Tap Card ☐

Notification If User Taps On Unapproved Route Or Stop ☐

Notification Timeframes

Weekdays

☐ AM

☐ PM

Monday

☒ AM 01:00 11:00

☒ PM 13:00 23:00

Tuesday

☐ AM

☐ PM

Card List Auto Top-up Notification